

Form PTO-1449			ATTORNEY DOCKET NO. AUS920030979US1	SERIAL NO. Not Assigned	
LIST OF PRIOR ART CITED BY APPLICANT (Use several sheets if necessary)			APPLICANT Janakiraman et al.		
			FILING DATE January 7, 2004	GROUP ART UNIT Not Assigned	
U.S. PATENT DOCUMENTS					
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	INVENTOR NAME	CLASS/ SUBCLASS	FILING DATE
GG	AA 5,832,059	Nov. 3, 1998	Aldred et al.	379/34	Sep. 30, 1996
GG	AB 5,912,952	Jun. 15, 1999	Brendzel	379/93.25	Jun. 27, 1996
GG	AC 6,064,730	May 16, 2000	Ginsberg	379/265	Jun. 9, 1997
GG	AD 6,272,216 B1	Aug. 7, 2001	Vaios	379/265	Jun. 1, 1998
GG	AE 6,504,917 B1	Jan. 7, 2003	Flint et al.	379/93.01	Apr. 29, 1999
GG	AF 6,519,246 B1	Feb. 11, 2003	Strahs	370/352	Jun. 30, 1997
FOREIGN PATENT DOCUMENTS					
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	COUNTRY	CLASS/ SUBCLASS	TRANSLATION YES NO
OTHER PRIOR ART (including author, title, date, pertinent page, etc.)					
GG	AG	http://java.sun.com/products/jtapi-1.3/html/javajtelephony/ , "Java Mobile Telephony Specification", pp. 1-2.			
GG	AH	http://www.crmdownload.com/callcentersoftware/winivr-interactive-voice-response.htm , "CRMDownload.com", pp. 1-2.			
RELATED PATENT APPLICATIONS					
EXAMINER INITIAL		APPLICATION NO./ ATTY. DOCKET NO.	APPLICANT	TITLE	FILING DATE
DATE CONSIDERED <i>9/26/05</i>		EXAMINER <i>Clyde L. Faust</i>			
EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP § 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.					